

Ridder Park Testing Center
FAQs
Supporting the Santa Clara County Community

Free COVID-19 testing is available for the Santa Clara County community!
Starting July 28, 2020
Tuesdays - Fridays
10:00a.m. – 4:00p.m.

Starting July 28, 2020, free COVID-19 testing is available Tuesday through Friday, 10:00a.m. – 4:00p.m.

SCCOE is working with the Santa Clara County Public Health Department and other health agencies to help accelerate testing for more residents in the community. Testing availability at the Ridder Park office is “designed for people in the community who don’t have symptoms of COVID-19 and who live, work, or study in Santa Clara County. Those with symptoms should call their health care provider for guidance or call 1-888-334-1000 to reach a healthcare provider for further assessment. This is important to protect others at the testing site and to evaluate for other healthcare needs that could be causing the symptoms. Sites may close early if capacity is reached.” (sccgov.org)

- Testing is open to educator staff from any school within Santa Clara County.
- Protocols and precautions will be in place to minimize any risk to staff members and community.
- For the educator days, testing will occur in the SCCOE’s San Jose Room only. Persons getting tested will not have access to any other parts of the Ridder Park Office, other than the testing area.

Have additional questions? The information below is available to assist.

<i>Why is SCCOE hosting a Testing Center?</i>	The SCCOE is proud to be working as a partner with the Santa Clara County Public Health Department (PHD) to offer our community a Covid-19 testing location. The Ridder Park facility is centrally located, providing the appropriate size room in which the PHD can provide this service.
<i>What preparations and precautions has the SCCOE and PHD taken to ensure the safety of employees?</i>	Preparations and precautions made for testing include, but are not limited to, masking requirements and symptom and temperature screening upon entry, physical distancing in all our spaces, sufficient PPE for all staff/patients, and enhanced cleaning standards
<i>How is the test administered?</i>	Testing for COVID-19 involves inserting a 6-inch long swab (like a long Q-tip) into the cavity between the nose and mouth (nasopharyngeal swab) for 15 seconds and rotating it several times. The swabbing is then repeated on the other side of the nose to make sure enough material is collected. The swab is then inserted into a container and sent to a lab for testing.

<i>How long will it take to get results?</i>	It depends on how many tests are done. If you are being tested, ask the Prevention specialists when you can expect your results. This will give you an estimate, but prepare for it to take longer.
<i>Will non-employees be required to wear masks/observe 6 feet distancing while waiting outside?</i>	All Public Health Department staff and testing customers will be required to wear a mask or face covering both while in line outside the building and while in the building testing room (no exceptions). Designated lines for testing customers will be established outside the building in predetermined areas. Appropriate 6-foot physical distancing will be maintained in the lines through established identifiable markings on the ground.
<i>How often will the San Jose Room be cleaned? How will the room be cleaned?</i>	The San Jose room will be cleaned and sanitized throughout the day by both Public Health Department staff (during testing hours) and SCCOE custodial staff (after testing hours). Public Health Department staff will clean and sanitize their work station after each testing customer and before seeing the next testing customer. SCCOE custodial staff will spray/mist sanitation solutions twice weekly as well as provide a thorough wiping down of common areas daily.
<i>Where are the entrances/exits to the Testing Center?</i>	Both Public Health Department staff and testing customers will be accessing the San Jose Room via the two emergency exit doors on the west side of the room. One door will be designated as an entrance and one door will be designated as an exit. Interior doors in the San Jose Room will be closed with the appropriate signage requiring the doors to remain closed throughout the day
<i>Will there be a sign in the front of the building warning non-employees not to enter?</i>	A sign will be designed identifying the front main door as an “SCCOE EMPLOYEE OR VENDOR ONLY” door. The sign will remind anyone attempting to enter that an appropriate badge will be required.
<i>Will Public Health Department testing staff be allowed to roam the building/use any restroom?</i>	Public Health Department staff will have access to the San Jose Room (for testing purposes) as well as a small break room located in the old Special Education classroom towards the north end of the San Jose Room. Public Health Department staff will not be allowed to roam the North or South building at Ridder Park. Restroom facilities located outside the old Special Education classroom have been identified and will be made available for use by Public Health Department staff.
<i>Will non-employees be allowed to enter the SCCOE building for water or to use the bathroom?</i>	Non-SCCOE employees will not be allowed to enter the main entrance area currently reserved for our staff and vendors. Bathroom facilities for Public Health Department (PHD) staff and non-SCCOE employees will be limited to the bathrooms located immediately outside the San Jose Room. Non-SCCOE staff will be symptom screened by PHD Registered Nurses prior to being allowed to use this designated bathroom. PHD staff and Non-SCCOE employees will not be allowed access to any other part of the building aside from the San Jose Room and the designated bathroom facilities.